2024 AHCA/NCAL **National Quality Award** Program Silver Level Roadmap



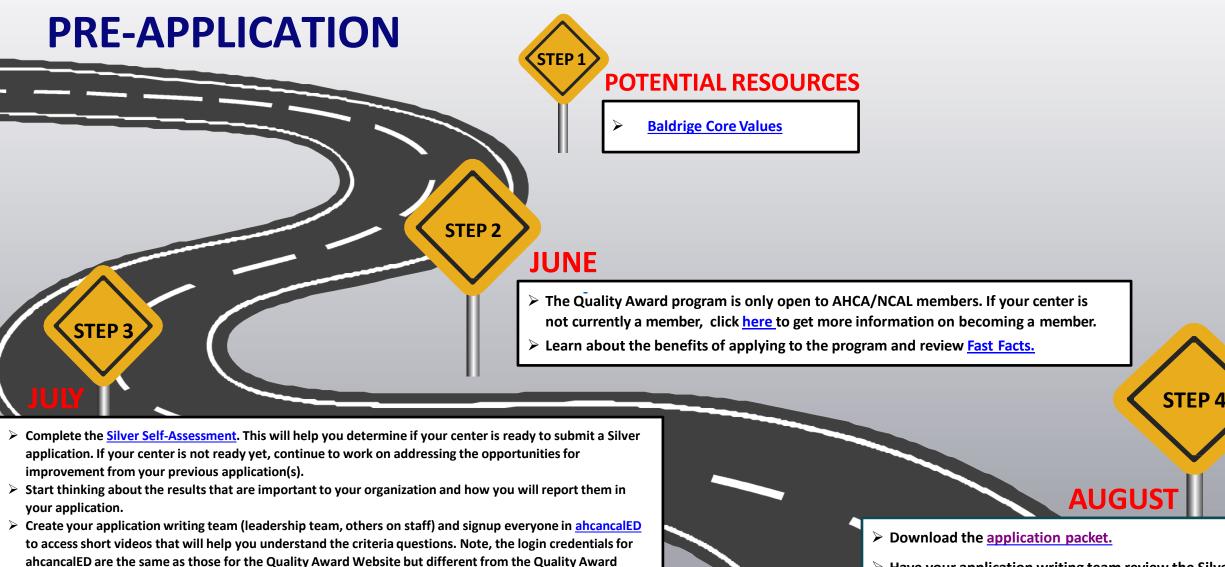


New Applicants – Silver Award Level

Successful applications take time to write and finalize. If you are new to the National Quality Award Program, take the following recommended steps to help you start and stay on track. All resources are available on the National Quality Award website.

Key Dates

- June 27, 2023- Application launch
- August 2023 Portal launch
- November 16, 2023 ITA deadline
- January 25, 2024 Application deadline
- Summer 2024 Silver notifications



Portal.

register.

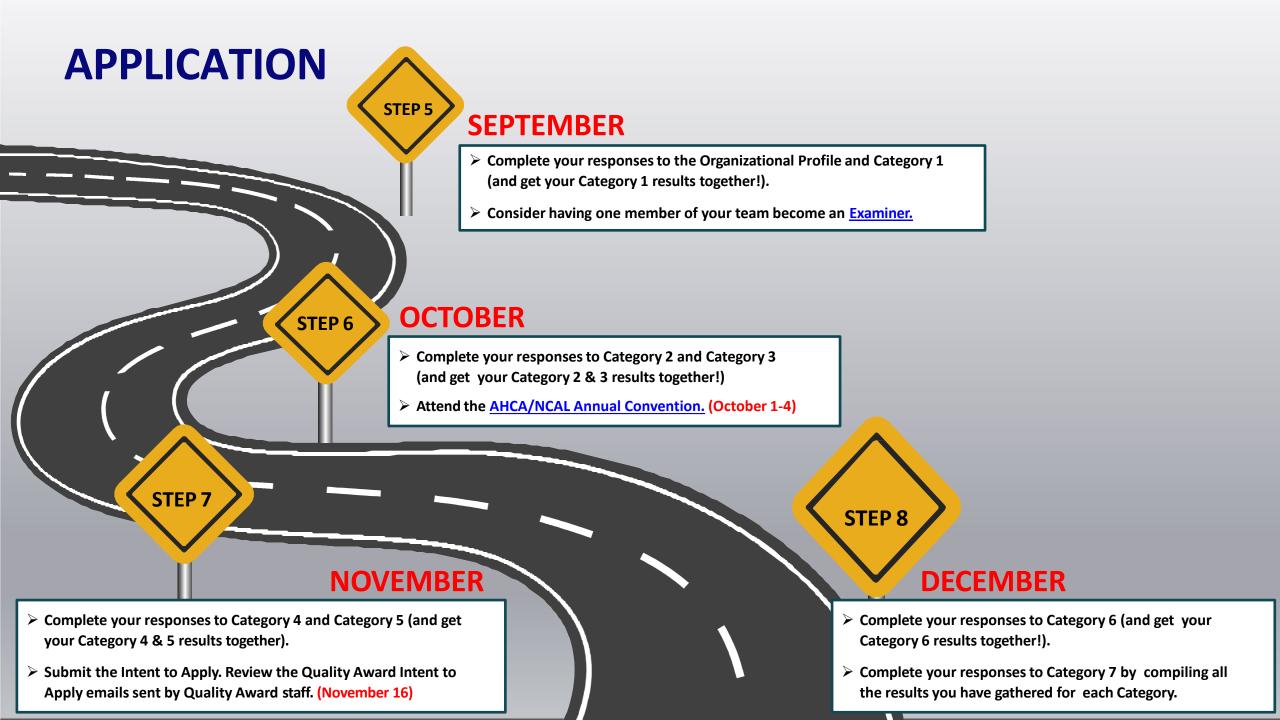
Get your application writing team connected to your facility in LTC Trend Tracker.

well as the Quality Award Ceremony and Photo-Opt.

Register for the AHCA/NCAL Annual Convention and plan on attending Quality Award education sessions as

> Check with your local state affiliate to see if they will be offering a Silver Quality Award workshop. If yes,

- ➢ Have your application writing team review the Silver Criteria on <u>ahcancalED</u>.
- ➤ Determine an application writing plan with your team. The writing plan is based on team working one to two categories a month.



POST-APPLICATION



➤ Read through your draft application one last time. Finalize and submit your <u>application</u> and payment in the Quality Award Portal before the deadline. (January 25)

STEP 10

FEBRUARY

- ➤ Congratulate your team on completing the Silver application and discuss any opportunities for improvement you identified while completing the application.
- ➤ After you submit your Silver application, consider discussing the contents of it at an all-staff meeting.



- > Silver award notification.
- If you received the award, plan promotional activities, and determine next steps to continue your Quality Award Journey.
- If you were not recommended for an award, review your feedback report to understand where you did not meet the criteria. Develop plans to resubmit a Silver application.

The Quality Award team is here to help. If you need assistance with any of the steps noted, please contact us at qualityaward@ahca.org.



- <u>Potential Assisted Living Data</u>
 <u>Sources</u>
- Quality Award Comparative Data in LTC Trend Tracker
- Baldrige Core Values
- Baldrige Key Terms